

The following information has been compiled from the websites that appear in this document. This is a selective list that does not include every organization. Questions or comments may be directed to Ruta at rjancys@woodridgelibrary.org.

NOTE: View all websites for eligibility requirements and restrictions, or contact the organizations by the phone numbers or email addresses given.

WAREHOUSE ORGANIZATIONS

- The following organizations provide numerous diverse services:

1. DuPage County Human Services

www.protectdupage.org/humanservices

Access the **HELPER**, a resource that lists agencies and phone numbers of helpful social service agencies in DuPage County. In English and Spanish. Note that it is not intended to be a complete listing of all services.

View a list of **subsidized Housing** in DuPage County in English and in Spanish.

Find the following human services:

- **Basic Needs In-kind Goods and Shoe Voucher Program:** Income eligible households may receive vouchers for shoes, clothing and/or household items, and/or be screened for several area food pantries. Assists clients with applying for Access DuPage healthcare program and All Kids health and dental care program. Email goodsandshoes@dupageco.org to make an appointment.
- **Family Self-Sufficiency Program:** Offers counseling, educational and employment planning, and access to needed services and programs. Email fss@dupageco.org.
- **Low-Income Home Energy Assistance Program (LIHEAP):** Helps eligible low-income households pay for winter energy services by offering energy, furnace and emergency assistance. Email liweap@dupageco.org.
- **Illinois Home Weatherization Assistance Program (IHWAP):** Helps low-income residents improve their homes, reduce their energy consumption and lower their utility bills. Email weatherization@dupageco.org.
- **Health Care Assistance Program:** Provides financial assistance for medical fees, eyeglasses, dental fees, prescriptions and supplies. Email hsprograms@dupageco.org.
- **Single Family Rehabilitation Program:** Provides home repairs with a low-interest loan.
- **Housing Assistance:** Links the family or individual to services that may prevent homelessness. May include financial assistance for rent or mortgage payments, and referral to other resources.
- **Transportation Programs:** Go to www.dupageco.org/humanservices.
- **Senior Citizens Services:** Offers a number of programs for county residents, aged 60 or older, and provides information on other benefits for which seniors may qualify. Email seniorsvcs@dupageco.org.
- **More services** can be found on the website.

For all programs contact Human Services at 630-407-6500 or 1-800-942-9412, or send an email to the addresses given above.

➔ **2. DuPage Community Resource Information System (C.R.I.S.)**

www.dupagecris.org

C.R.I.S. is a fast and easy way to find the help you need. Click on the “Find Help” link to search for services in DuPage County for your particular situation. A basic search and a guided search are both available.

You can also ask to speak with an Information & Referral Specialist about services available for your individual needs by calling 800-942-9412 Toll Free, or 630-407-6500, or 630-407-6502 TDDTTD.

➔ **3. Fish, Inc.**

Fish offers the following services:

- Free clothes closet in the basement of the Downers Grove Township building at 4340 Prince Street in Downers Grove. Hours are Monday and Friday mornings from 9:00 a.m. to 11:15 a.m.
- Emergency local transportation assistance to doctor and dental appointments, therapy, court dates, and public aid offices.
- Limited emergency financial assistance for utility bills (except phone), housing, and car repairs.
- Referrals.
- Fish’s food pantry is not available to Woodridge residents. The food pantry only serves Downers Grove, Westmont and Lisle residents.

Call 630-964-7776 for more information. Must sign proof of residency. Bring photo ID and a copy of your lease.

➔ **4. Illinois Department of Human Services (DHS)**

www.dhs.state.il.us

DHS provides a variety of programs:

- **Food assistance programs:** Include food stamps, emergency food and food programs for women, infants and children (WIC); and food, clothing and shelter for homeless youth.
- **Housing programs:** Include homeless prevention; emergency food and shelter; homeless youth; in-home support for the disabled; living arrangements for the disabled; free searching for housing; housing resources; and helpful tools for renters, such as an affordability calculator and rental checklist.
- **Cash assistance programs:** Include Temporary Assistance for Needy Families (TANF); Aid to the Aged, Blind and Disabled (AABD); General Assistance (GA-cash and limited medical care); Transitional Assistance (TA); and Illinois Link Card (cash and groceries).
- While **medical programs** are administered through the Illinois Department of Healthcare and Family Services, the public may apply for medical assistance at their Illinois Department of Human Services Local Family Community Resource Center. You may use the DHS Office Locator on the website to find the location of your local Center. Medical programs include those for women, infants, toddlers, refugees and immigrants.
- **Other services:** Include alcoholism and addiction, child care, developmental disability, disability and rehabilitation, mental health, pregnancy and parenting, violence and abuse protection, and youth services.

To find the DHS office in your area, use the DHS Office Locator on the website. For Link cards, food stamps, cash, medical assistance, or Medicaid, find your local Family Community Resource Center using the locator.

The DHS Family Community Resource Center in DuPage County is located at

146 W. Roosevelt Rd, Suite 2, Villa Park, IL 60181, Phone: (630) 530-1120, TTY: (866) 322-3092.

Use the **DHS Help Line** for questions about case status, benefits, services or eligibility.

Staff is available 8:00 a.m.-5:30 p.m., Monday through Friday, except state holidays, to answer your questions. An automated response is available after hours.

Phone: (800) 843-6154, English or Spanish; TTY: (800) 447-6404.

 **5. Lisle Township**

www.lisletownship.com

The Township offers the following financial assistance programs to families and individuals in need:

- **General Assistance:** Financial aid to meet basic needs. To be eligible, you must meet the financial and non-financial requirements, have no other potential means of income, and meet Work Program requirements.
- **Emergency Assistance:** Financial assistance to alleviate a life threatening circumstance or meet a basic need such as food, rent, utilities, prescriptions, or personal hygiene items. Assistance is issued once in a 12 month period to Township residents who meet the financial eligibility requirement.
- **Salvation Army:** Limited funds from this charity are used to meet a financial crisis such as utility disconnection, lack of medication or possible eviction.
- **LIHEAP:** The Low-Income Home Energy Assistance Program (LIHEAP) assists eligible low-income households in paying for winter energy services. This program ends for each season on May 31st.
- **Circuit Breaker:** An Illinois Department of Revenue program that provides for tax relief and pharmaceutical assistance to income eligible seniors and the disabled.
- **Community Career Center:** Help for job seekers includes professional staff and technical assistance, job bank, job club, job search library, networking clubs, workshops, seminars, lectures and other events, access to the Internet and office equipment, and tutorial computer programs.
- **Other Services:** Youth and family, food pantry, Ride DuPage transportation program, and more.

If you are in need of any of these services, call 630-968-2087. The Township is located at 4711 Indiana Avenue in Lisle.

 **6. Love Christian Clearinghouse**

www.love-cc.org

LOVE Christian Clearinghouse is a network of churches in eastern DuPage County that links people in need directly with the organizations and/or persons best suited to provide effective help. Services for eligible persons include:

- **Call-in Center:** Provide help for rental assistance, car repairs and utilities.

- **Community Resource Referral Program:** Give helpful referrals to everyone who calls. Maintain an updated database on food assistance, shelters, counseling, crisis, pregnancy services, infant needs, pantries, government assistance programs, LIHEAP and many other DuPage services.
- **Helping hands refugee program:** Addresses the needs of refugees coming to America. For more information, contact Kathy Mills at 630-512-8673.

If you live within their [service area](#) (includes Woodridge), or if you attend church at one of their [member churches](#), please call the Help Line at 630-512-8665, or email Anne Marie Schuster, Clearinghouse Director, at Coordinator@love-cc-org. Their hours are Monday, Tuesday and Wednesday, 9:00 a.m. - 12:00 p.m. & 1:00 p.m. - 4:00 p.m. The office is closed on Thursday and Friday.

7. People's Resource Center

www.peoplesrc.org

The People's Resource Center (PRC) provides the following services to low-income DuPage residents:

Full-choice food pantry; clothing; emergency rent & mortgage assistance; financial assistance; job assistance, including finding jobs on the Internet and elsewhere, writing a resume, filling out an application, and going to an interview; free computer classes and reconditioned computers; ESL classes; ESL and computer classes for parents (transportation and childcare provided); ESL and computer classes for South Asian Women; basic academic skills; basic reading and writing; math skills; GED and citizenship test preparation; Spanish Language classes; informal conversation classes; monthly book group with selections from around the world; art classes; and holiday help.

The People's Resource Center has two locations, one in Wheaton at 201 S. Naperville Road, and one in Westmont at 649 Blackhawk Drive. The phone number for both is: (630) 682-5402. Call for days and hours that services are provided.

8. Walk-in Ministry of Hope

www.wimoh.org

To become a client or receive financial assistance, you must be a resident of Darien, Downers Grove, Lisle, Westmont, Willowbrook or Woodridge, or a client of PADS. Non-residents will be helped through referrals and partnerships with agencies that may be able to provide assistance.

The ministry supplies food, meal, medicine and gasoline vouchers; bus and train tickets; eyeglass referrals; small automobile repair assistance; clothing; toiletries; children's books and toys (school supplies if available); helps with employment, resumes and interviewing skills; makes referrals to other agencies that can help with housing, healthcare, substance abuse, mental health concerns, etc.; and enrolls clients in the Low-Income Home Energy Assistance Program, Access DuPage health care program, All Kids health and dental care program, and the LINK food assistance program.

The Ministry is open from 10:00 a.m. to 11:45 a.m. Monday through Friday, and from 6:30 p.m. to 8:15 p.m. Monday evening. It is located at the First Congregational United Church of Christ in Downers Grove, across from the public library, about 1/4 mile from the Downers Grove Main Street Metra station.

The address is 2047 Curtiss St., Room 610, Downers Grove, tel. 630-322-9803.



9. Woodridge Community Resource Center

No website available at this time

Offers computer classes, adult ESL classes, and after school programs.

Call 630-910-7027 for more information. Located at 8274 Janes Ave., next to the laundry on the west side of the street.

AUTO REPAIR/GAS



Organizations on this list that assist with automobile needs are: Fish, Inc. (3), Love Christian Clearinghouse (6), and Walk-in Ministry of Hope (8).

CHARITIES



10. Catholic Charities

www.cc-doj.org

Offers community services, including:

- **Emergency Services and Homelessness Prevention:** Provides food, travel, clothing and furniture vouchers; financial assistance for prescriptions; rent/mortgage assistance; and referral to other community resources. Call 630-495-8008.
- **Transitional Housing:** Provides housing and supportive services to homeless families and their children while they work toward permanent housing. Call 630-495-8008.
- **Permanent Supportive Housing and Other Housing Alternatives:** Serves individuals and families with children in which one or more family members has a disability that seriously limits their ability to function independently in the community. Households reside in affordable, safe, apartments throughout the County. Services include independent living skills training, employment support, budgeting, money management, financial literacy training, parent training, behavioral health services, specialized counseling, Out of Poverty classes, and more. Call 630-495-8008.
- **Catholic Charities Hope House:** Provides temporary shelter and support for DuPage County families who are situationally homeless. Residents are required to secure employment, save money toward permanent housing, and share in daily responsibilities at the shelter. Residents also receive case management services, counseling, money management training and support as they work towards independence. Call 630-941-8681.
- **Other Programs:** Children’s programs include foster care, maternity services, and adoption. Early Childhood Services for children under the age of five years include traditional Head Start and Early Head Start programs, and childcare. Children receive education, help accessing medical and dental care, and have healthy meals and snacks. For more information call 815-724-1148 (Spanish – 815-724-1149).

DuPage Catholic Charities is located at 26 W. St. Charles Road in Lombard.

➔ **11. Salvation Army, Oakbrook Terrace Corps.**

www.usc.salvationarmy.org/oakbrook

The Oakbrook Terrace Corps. Salvation Army offers the following services: emergency financial assistance, shelter, and seasonal services; food and nutrition programs; domestic violence services; family counseling services; adult services, including recreation and education programs; youth services, including recreation programs and camping.

The facility is located at 1 S. 415 Summit Avenue in Oakbrook Terrace. Contact: Major David Gorton at 630-629-3044, or email him at David_Gorton@usc.salvationarmy.org

➔ **12. St. Vincent DePaul**

www.svdpusa.org

St. Vincent DePaul provides food programs, emergency financial assistance, emergency transportation, rent/mortgage assistance, low-cost housing, shelters for the homeless, shelters for the abused, free pharmacy services, employment services, job training, GED, and much more.

The closest council to Woodridge is the Diocesan Council of Joliet located at 213 Main Street in West Chicago. Call 630-293-9755 or email svdpjoliet@sbcglobal.net. The West Chicago facility has a thrift store and car program, and housing at another location.

CHILDREN AND YOUTH SERVICES

➔ **Organizations on this list that offer children and youth services are:** Illinois Dept. of Human Services (4), Lisle Township (5), Walk-in Ministry of Hope (8), Woodridge Community Resource Center (9), Catholic Charities (10), Salvation Army (11), West Suburban Community Pantry (14), and National Center for Homeless Education (20).

CLOTHING

(includes shoes)

➔ **Organizations on this list that provide clothing are:** DuPage County Human Services (1), Fish, Inc. (3), People's Resource Center (7), Walk-in Ministry of Hope (8), and Catholic Charities (10).

➔ **Thrift stores and food pantries** may also be helpful:

- The Salvation Army has a family thrift store at 1520 75th St. in Downers Grove. Call 630-968-2270 or visit www.usc.salvationarmy.org/oakbrook.
- Goodwill has a thrift store in Naperville at 539 Fort Hill Drive. Call 630-357-6258 or visit <http://locator.goodwill.org>.
- St. Vincent DePaul has a thrift shop at 213 Main Street in West Chicago - call 630-562-4801; and a shop at 1014 N Farnsworth in Aurora - call 630-820-5370; or visit www.svdpusa.org.
- Disciples Food Pantry at Christian Church of Villa Park , 1336 S. Villa Avenue , sells gently used clothing with most items ranging from only \$1 to \$5. Hours are every Wednesday and third Saturday of each month, 9:30 a.m. – 11:30 a.m. Call 630-833-7262.
- The food pantry of 1st Assembly of God at 900 E. Geneva Road in Wheaton also has clothing. Hours are the second Saturday of every month, 9:00 a.m. – 11:00 a.m. Call 630-668-9221.

EMPLOYMENT

➔ Click on [local job seeker information](#) to find employment assistance and resources.

➔ **Organizations on this list that offer employment assistance are:** Dupage County Human Services (1), Lisle Township (5), People's Resource Center (7), Walk-in Ministry of Hope (8), St. Vincent DePaul(12), and West Suburban Community Pantry (14).

CASH and GENERAL FINANCIAL ASSISTANCE

➔ **Organizations on this list that offer cash and general financial assistance are:** Illinois Dept. of Human Services (4), Lisle Township (5), People's Resource Center (7), Salvation Army (11), and St. Vincent DePaul (12).

FOOD PROGRAMS AND PANTRIES

- Note: No single list from the organizations below contains all sites that provide food to DuPage County residents. Food pantry listings may include overlapping of sites. Call for eligibility and requirements.

➔ Click [here](#) for a list of food pantries that serve Woodridge residents.

13. SNAP/LINK (food stamps)

www.dhs.state.il.us/page.aspx?item=29721

The Supplemental Nutrition Assistance Program (SNAP - formerly known as the Food Stamp Program) helps low-income households buy the food they need for a nutritionally adequate diet. Anyone approved to receive SNAP benefits will be issued an Illinois Link card.

The Illinois Department of Human Services (DHS) administers the program. Apply online at the DHS website, or download the application from the website, then carry, mail or fax it to your local Family Community Resource Center. Use the DHS Office Locator to find your local Center.

The West Suburban Community Pantry is an Express Stamps Program location. Clients who are eligible for food stamps can get their initial LINK card at the Pantry.

The Walk-in Ministry of Hope (8) also enrolls clients in the LINK food assistance program.



14. West Suburban Community Pantry

(formerly the Woodridge Community Pantry)

wcpinc.org

The Pantry serves residents of DuPage County who are in need and who meet the Federal Income Guidelines. The pantry offers many services:

- Provides food. Clients are given a choice of foods and may come once a month for a full food order. Sugar-free and gluten-free foods are available. Seniors and the homebound receive home delivery. Children from families in need in School District 68 are given a free breakfast every school day throughout the year. Birthday kits, baby food, Easter baskets, and special Thanksgiving and Christmas dinners are also available. Clients who are eligible for food stamps can get their initial LINK card at the Pantry.
- Provides personal care items, baby supplies, school supplies all year, and coats in November and December.
- Registers clients for All Kids Healthcare (for every child in Illinois), Family Care (for parents of children ages 18 and younger), and Access DuPage (for DuPage adults 19 to 64 years old who do not qualify for any other insurance). Prescription Drug Cards, which can be used by any DuPage resident, are also available. The cards are free and require no enrollment.
- Offers ESL (English as a Second Language) classes, GED classes, nutrition planning, child safety, and job and money management programs.

The pantry is open to clients on Tuesdays 9:00 a.m.-12:00 p.m.; Thursdays 9:00 a.m.-12:00 p.m.; Thursdays 6:00 p.m. - 8:00 p.m.; and Saturdays 9:00 a.m.-12:00 p.m.

It is located at 6809 Hobson Valley Drive, Unit 118. Phone: 630-512-9921.
For general information about the pantry, email: info@wcpinc.org.



15. Northern Illinois Food Bank

www.northernilfoodbank.org

This organization supplies food to food pantries, soup kitchens, shelters and other food assistance agencies in 13 northern Illinois counties.

Use the website to find sites where you can obtain food or a meal in DuPage County that are served by the Northern Illinois Food Bank or their partner agencies.



16. Community Hunger Network

<http://communityhungernetwork.org>

This organization provides emergency food in DuPage County.

Use the website to search for food pantries in their network in the following ways:

- By area served (for example, all pantries that serve residents of Woodridge);
- By location (for example, all pantries that are located in Woodridge);
- By specific food pantry (for example, West Suburban Community Pantry); or
- By all (i.e. all food pantries in the Community Hunger Network of DuPage County).

➔ **17. Direct2food**

direct2food.org

Direct2food is a tool that helps you locate food pantries, soup kitchens, and meal programs closest to you.

➔ **Other organizations on this list that assist with food are:** Illinois Dept. of Human Services (4), Lisle Township (5), People's Resource Center (7), Walk-in Ministry of Hope (8), Catholic Charities (10), Salvation Army (11), and St. Vincent DePaul (12).

HOMELESS ASSISTANCE

➔ **18. DuPage PADS, Inc.**

dupagepads.org

PADS (Public Action to Deliver Shelter) is an organization that helps the homeless. Their clients receive the following services: food, housing, showers, clothing, transportation, laundry facilities, classes, job coaches, GED instruction, alcohol and drug intervention, anger management, help with trauma, communication skills, and a lot more.

[Download the Interim Overnight Housing calendar.](#)

PADS is located at 705 West Liberty in Wheaton. Phone: 630-682-3846 or 1-866-682-3846.

➔ **19. Bridge Communities**

www.bridgecommunities.org

Bridge Communities offers a Transitional Housing Program to homeless families that includes housing, car donations, counseling resources, mentoring, tutoring, employment counseling and more.

The office is located at 505 Crescent Blvd. in Glen Ellyn. Phone: 630-545-0610, ext. 10.

For general questions, call Joyce Hothan (Executive Director) at 630-545-0610, ext. 11, or email joyce.hothan@bridgecommunities.org.

If you are homeless and interested in applying for transitional housing, call Paul Matthews (Intake Coordinator) at 630-545-0610, ext. 20, or email bridgeintake@sbcglobal.net.

➔ **20. The National Center for Homeless Education (NCHE)**

<http://center.serve.org/nche/index.php>

The NCHE helps homeless children and youth stay in school by assisting with transportation, free meals and school supplies, special education services, academic help, participation in school activities that require payment, and extracurricular activities.

Contact the NCHE helpline at 1-800-308-2145, or email homeless@serve.org.

Marica Cullen, the Illinois Coordinator for Homeless Education, may be reached in Springfield by phone: 217-557-7323, or email: mcullen@isbe.net. Website: [Illinois Education for Homeless Children and Youth Program](#).

➔ **4. Illinois Department of Human Services**

<http://www.dhs.state.il.us>

Homeless Prevention Program provides rental assistance, utility assistance and supportive services directly related to **the prevention of homelessness** to eligible individuals and families who are in danger of eviction, foreclosure or homelessness, **or are currently homeless**.

To find contact information, click on the “Homeless Prevention Directory” link, then the “Homeless prevention Providers (pdf)” link.

➔ **Other organizations on this list that offer homeless assistance are:** Catholic Charities (10), and St. Vincent DePaul (12).

HOUSING

➔ **1. DuPage County Human Services**

www.dupageco.org/humanservices

View a list of subsidized Housing in DuPage County in English and in Spanish.

➔ **21. DuPage Housing Authority (DHA)**

dupagehousing.org

DHA provides rental assistance vouchers to eligible families and individuals, elderly persons and persons with disabilities so they can live in decent affordable rental units. Participants locate a private market unit for rent and pay no more than 40% of their adjusted monthly income towards rent and utilities. Search for units online by clicking the “Unit Listings” link.

DHA is located at 711 E. Roosevelt Road in Wheaton. Call 630-690-3555.

➔ **22. CHAD (Community Housing Association of DuPage)**

chadhousing.com

CHAD provides quality, affordable housing for low-to-moderate income persons in DuPage County. They offer studio/efficiencies, one- , two- ,three-, and four bedroom apartments and townhouses, as well as single-family houses. Search properties by zip code or city names.

CHAD is located at 35 W. St. Charles Road in Villa Park. Open Mon. – Thurs. 8:30 a.m. to 5:00 p.m. and Fri. 8:00 a.m. to 4:30 p.m. Phone: 630-993-9530, or email msanchez@chadhousing.com.

➔ **23. Direct2Housing**

direct2housing.org

Direct2Housing is a tool that allows you to search for supportive housing information online.

➔ **Other organizations on this list that assist with housing are:** Fish, Inc. (3), Illinois Dept. of Human Services (4), Love Christian Clearinghouse (6), Catholic Charities (10), Salvation Army (11), and St. Vincent DePaul (12).

LAUNDRY

➔ **18. DuPage PADS, Inc.**

dupagepads.org

Laundry facilities are free for anyone on Thursdays at the PADS facility.

PADS is located at 705 West Liberty in Wheaton. Phone: 630-682-3846 or 1-866-682-3846.

MEDICAL

(includes dental, eyeglasses and medication)

➔ **24. Access DuPage**

accessdupage.org

Access DuPage provides access to medical services to the county's low-income, medically uninsured residents aged 19 to 64 years old. If you are without health care and meet the eligibility criteria, Access DuPage will provide you with primary care services at a small cost until you become insured.

Access DuPage staff is available to answer questions or address concerns between 9:00 a.m. – 4:00 p.m., Monday through Friday at 630-510-8720. Staff and auto-attendant may also be available by phone after hours. The office closes for lunch from 12:00 p.m.-1:00 p.m.

➔ **25. DuPage Community Clinic**

<http://dupagecommunityclinic.org/index>

The DuPage Community Clinic is a free healthcare clinic providing acute, primary and specialty medical care, dental care, and mental health services to low-income, medically uninsured residents of DuPage County. Patients have access to laboratory testing, X-rays, mammograms and other diagnostic tests as needed. Also, many low cost alternatives are offered so that patients can afford their medications.

In order to receive care at the DuPage Community Clinic, a patient must first be enrolled in Access DuPage. In order to qualify for access DuPage you must:

- Reside in DuPage County for at least 90 days.
- Be under the age of 65; (if you are over 65 you may be eligible for either Medicaid (call 630-530-1120) or Medicare (call 800-772-1213).
- Have a household income at or below 200% of the Federal Poverty Level.
- Not be eligible for other health insurance programs (Medicaid, Medicare, KidCare, employer-sponsored insurance, Cobra, SSI, etc.).

The DuPage Community Clinic is a registration site for Access DuPage. Contact the DuPage Community Clinic for registration hours. For additional registration sites, please see the Access DuPage website at www.accessdupage.org, or call (630)-510-8720.

Clinics are located in Wheaton, Villa Park and Carol Stream. Call 630-682-0639 for Medical Clinic and Mental Health Services. Call 630-690-7450 for Dental Clinic. General email is: clinic@dupagecommunityclinic.org.

26. DuPage County Health Department

www.dupagehealth.org

The Health Department provides 14 mental health services, 32 community health services (including medical and dental), and 16 environmental health services. Some services require payment, others do not. View eligibility requirements and other details of these services on their website and access links to numerous health resources.

Services are available at clinics that are located in 5 DuPage County suburbs: West Chicago, Addison, Wheaton, Lombard and Westmont.

Information and appointments for all DuPage County Health Department services and programs may be obtained by calling 630- 682-7400.

27. DuPage County Drug Card

www.easydrugcard.com/dupagecountydrugcard

Residents of DuPage County are eligible to receive a DuPage County Drug Card to help participants save on their prescription drug costs. There is no cost to county residents to participate in this program and no enrollment is required.

Get your free card online, or pick one up at the Woodridge Public Library or the West Suburban Community Pantry.

28. Health & Wellness

www.health.illinois.gov

Health & Wellness is an Illinois Healthcare Portal that can help you find and sign-up for prescription drug coverage, health programs, and special medical programs like the **Illinois Breast and Cervical Cancer Program** (IBCCP) that offers free mammograms, breast exams, pelvic exams and Pap tests to eligible women. Even if a woman has already been diagnosed with cancer, she may receive free treatment if she qualifies.

Programs are for women, children, families, veterans, seniors and the disabled.

29. Illinois Department of Healthcare and Family Service (HFS)

www.hfs.illinois.gov

HFS offers many medical programs. Some examples follow. Visit the website to view all programs.

- **All Kids** offers Illinois uninsured children comprehensive healthcare that includes doctor visits, hospital stays, prescription drugs, vision care, dental care and medical devices like eyeglasses and asthma inhalers.
- **FamilyCare** offers healthcare coverage to parents living with their children 18 years old or younger. Coverage includes doctor visits, dental care, specialty medical services, hospital care,

emergency services, prescription drugs and more. Relatives who are caring for children in place of their parents are also covered.

- **Illinois Cares Rx** provides state prescription drug assistance to seniors and the disabled with and without Medicare.
- **Illinois Rx Buying Club** allows discounts on prescription drugs, both brand name and generic. Savings average 20 percent; individual discounts may vary. The card is accepted at 50,000 locations nationwide and at 2,500 pharmacies in Illinois. Customers can go anywhere in the U.S. No limits. No paperwork after enrollment.
- The **Veterans Care** Program offers access to affordable, comprehensive healthcare to veterans across Illinois.
- The **Moms' and Babies' Health Program** tries to improve the health of women and children through education and prevention.



30. NeedyMeds

www.needymeds.org

- Look up free, low-cost and sliding-scale clinics by zip code.
- Look up discount programs for your medicines by brand or generic name, or search for programs by program name or drug company name.
- Access applications for drug assistance programs and find an agency that will help you with the paperwork.
- Find disease-based assistance, state-sponsored and federal medical programs, children's programs, discount drug cards, counterfeit drug information, and more.



31. U.S. Department of Health and Human Services

findahealthcenter.hrsa.gov

Health Resources and Services Administration (HRSA): Federally-funded health centers care for you, even if you have no health insurance. You pay what you can afford, based on your income. Health centers provide checkups, treatment, pregnancy care, immunization, dental care, prescription drugs, and mental health and substance abuse care.

To locate health centers near you, search by address, state or county.



32. VNA of Fox Valley

vnafoxvalley.com

VNA Health Centers offer affordable comprehensive healthcare for those with little or no insurance. Discounts apply based on income level. Medicaid is accepted. VNA Health Centers have over 60 doctors, nurse practitioners, nurses and other healthcare professionals and support staff.

Physicians and nurse practitioners examine and treat men, women and children with acute and chronic illness. They provide wellness and annual preventative services, pregnancy care, dental care, home health services, hospice, community wellness, discount prescription program, pharmacy, laboratory tests, mental health services, house calls and more.

Call 630-892-4355 for an appointment. Calls answered 24 hours. Walk-ins always welcome. The center is located at 400 North Highland Avenue, Aurora. Open Monday-Thursday, 8:00 a.m. to 8:00 p.m., and Friday and Saturday, 8:00 a.m. to 4:00 p.m.



HELP WITH HOSPITAL BILLS

If you are uninsured and have to go to the hospital to get care, you may be able to receive some help paying your hospital bills. Ask to speak with a financial counselor or a patient advocate at the hospital. You may be able to negotiate a lower bill or a better bill payment plan.



Other organizations on this list that assist with medical needs are: DuPage County Human Services (1), Walk-in Ministry of Hope (8), Catholic Charities (10), St. Vincent DePaul (12), and West Suburban Community Pantry (14).

MORTGAGE, HOME FINANCING, and RENT ASSISTANCE



33. Village of Woodridge

www.vil.woodridge.il.us/homefinancing.aspx

The Village's "Home Financing Assistance - Helpful Information" web page provides information on the following resources:

- Making Home Affordable (government programs) at www.makinghomeaffordable.gov;
- Housing and Urban Development (HUD) at <http://portal.hud.gov/portal/page/portal/HUD>;
- DuPage Homeownership Center at <http://dhoc.org>;
- Attorney General's office at www.illinoisattorneygeneral.gov, or at the Homeowner's Helpline 866-544-7151;
- DuPage County Treasurer's Office – Senior Serve (tax relief programs for DuPage seniors) at www.dupageco.org/treasurer; and
- DuPage County Community Resource Information System (CRIS), at <http://dupagecris.org/>



For more information and options on how to avoid foreclosure, access the library's Public Records database. To do this, proceed as follows:

- Go to www.woodridgelibrary.org.
- Click on "Online Resources," then "Online Databases," then "Public Records."
- If you are accessing the database from the library, you will immediately enter the database.
- If you are accessing the database from home, you will need to enter your library card number to gain entry to the database.
- Once you enter the database, click on the "How to avoid foreclosure link."



Other organizations on this list that assist with mortgage, rent and home financing are: DuPage County Human Services (1), Fish, Inc. (3), Love Christian Clearinghouse (6), People's Resource Center (7), Catholic Charities (10), St. Vincent DePaul (12), and DuPage Housing Authority (21).

REFUGEES and IMMIGRANTS

34. Exodus World Service

www.e-w-s.org

Find links to local, national, international and government organizations that serve refugees. Also find links to general information and resources about refugees.

35. World Relief DuPage

<http://worldrelief.org>

Services to refugees include initial resettlement, employment, youth services, counseling, adult and children ESL classes, job preparation classes, and linking families with local churches and volunteers.

Services to immigrants include legal services, ESL and education classes, and linking families with local churches and volunteers.

World Relief DuPage is located at 1825 College Ave, Suite 230, in Wheaton. Call 630-462-7566.

36. Welcome to USA.gov

www.welcometousa.gov

The United States welcomes legal immigrants with a new website that helps them find such things as information on citizenship and naturalization; the location of nearby English-language classes; a free website --[USA Learns](#)--for adults to learn English and improve basic reading, writing, speaking, and life skills; U.S. geography, history and government; information on childcare, healthcare, government benefits, finances, employment, emergencies, green cards, social security numbers, housing, and much more.

➔ An organization on this list that helps refugees is Love Christian Clearinghouse (6).

TRANSPORTATION

33. VILLAGE OF WOODRIDGE PILOT II TAXI PROGRAM

The Pilot II Taxi Program has two taxi companies: 303 Transportation, call 630-933-9448 or 888-608-6600 toll-free; and AAA Universal Taxi, call 630-617-5400 or 888-344-8294 toll-free.

To qualify for the program, you must live within the village limits of Woodridge and be at least 60 years of age or submit a statement from a certified physician to verify your disability. Proof of residency and age will be required. To apply, you must come to the Village Hall, complete an application and have your picture taken.

Pilot II Program participants purchase coupons worth \$5.00 for \$3.00 each. These coupons can be used to purchase taxi rides from the taxi companies listed above. Up to 12 coupons may be purchased each month at the Village Hall, in person or by mail. No more than 4 coupons may be used on each one-way taxi trip.

For additional information on the Village of Woodridge Subsidized Taxi Program, please call 630-852-7000.

➔ **1. DuPage County Human Services**

Access Transportation Programs in DuPage County at www.dupageco.org/humanservices or click [here](#).

➔ **Other organizations on this list that assist with transportation are:** Fish, Inc. (3), Lisle Township (5), Walk-in Ministry of Hope (8), Catholic Charities (10), and St. Vincent DePaul (12).

UTILITIES

➔ **37. Nicor Gas**

www.nicor.com

If you need help paying your gas bills, Nicor has information on these financial assistance programs and agencies (click on “Financial Assistance”):

- Nicor Gas Programs: budget plan, payment arrangements, and assistance for activated military personnel. Call 888-642-6748;
- Nicor Gas Sharing Program: funded by Nicor and administered by the Salvation Army;
- The Low-Income Home Energy Assistance Program (LIHEAP);
- The Illinois Home Weatherization Assistance Program (IHWAP);
- Senior programs; and
- Tax Relief programs.

➔ **38. ComEd**

www.comed.com

Search “Consumer Service/Assistance Programs” if you need help paying your bill. Programs include:

- **ComEd Helps Activated Military Personnel Program (CHAMP):** assists activated members of the U.S. Military, National Guard, and Reserves with paying their electricity bills.
- **Residential Special Hardship Program:** provides a one-time variable grant of up to \$1,000 to eligible residential customers who have a financial hardship due to job loss, illness, military deployment, disability, or as a senior citizen.

Call ComEd CARE at 888-806-2273.

➔ **39. Illinois' Home Weatherization Assistance Program**

www.dupageco.org/humanservices

The Illinois Home Weatherization Assistance Program (IHWAP) helps low-income residents improve their homes, reduce their energy consumption and lower their utility bills. Through this program, weatherization service providers install energy efficiency measures in the homes of qualifying homeowners free of charge.

For information, visit www.commerce.state.il.us/dceo/Bureaus/LIHEAP/Illinois+Weatherization.

To apply, contact the DuPage County Department of Human Services at 630-407-6500.

➔ **40. Illinois Low-Income Home Energy Assistance Program (LIHEAP)**

www.dupageco.org/humanservices

The Low-Income Home Energy Assistance Program (LIHEAP) helps eligible low-income households pay for winter energy services by offering energy, furnace and emergency assistance.

For information, visit www.ildceo.net/dceo/Bureaus/LIHEAP/Illinois+LIHEAP.

Applications for this program are taken on an ongoing basis at any of the Township General Assistance Offices (Lisle Township serves Woodridge residents - call them at 630-968-2087), or directly from DuPage County. The DuPage County's Energy Assistance number is 630-407-6500 or 1-800-942-9412 or email liheap@dupageco.org.

➔ **41. AT&T**

www.att.com/gen/general?pid=10275

Through the **Regular Lifeline Illinois Program**, qualified customers are provided with access to affordable basic phone service. The program reduces the cost of phone service by combining a federally funded line-installment program with a discounted monthly rate for low-income households that qualify for assistance programs. For qualification requirements and to download an application, click on the link above, or call 1-888-256-5378 or 1-800-980-4889 TTY/TDD, Monday through Friday, 7:00 a.m. to 7:00 p.m., and Saturday, 8:00 a.m. to 5:00 p.m.

➔ **42. SafeLink Wireless**

www.safelinkwireless.com/EnrollmentPublic/home.aspx

SafeLink Wireless is a government supported program that provides a free cell phone and airtime each month for income-eligible customers. Visit their website to find information about qualification requirements, how to apply and other program details.

➔ **Other organizations on this list that assist with utilities or energy are:** DuPage County Human Services (1), Fish, Inc. (3), Lisle Township (5), and Love Christian Clearinghouse (6).

OTHER HELPFUL SITES

→ 43. YWCA West Suburban Center : Child Care Resource and Referral

www.ywca.org

The **Child Care Assistance Job Search Program** helps low-income families that live in DuPage County pay for child care while they look for a job. The program covers a maximum of 3 full-time days of child care per week for 8 weeks.

To qualify for assistance, you must:

- Be unemployed and actively seeking new employment.
- Meet the income guidelines for your family size.
- For 2 parent families, both parents must be unavailable to care for the children due to employment, school, or a documented disability.

Contact Tamara Powell at 630-790-3030, ext. 482. Visit their website to download an application.

The program is available until Sept. 1, 2010.

Other available programs are:

- **Child Care Referral:** Call 630-790-8137.
- **Child Care Assistance:** Call 630-790-8009.

→ **An organization on this list that assists with child care is:** Illinois Dept. of Human Services (4).

→ 44. Family Shelter Service

www.familyshelterservice.org

Help and hope for victims of Domestic Abuse. Located at 605 E. Roosevelt Road, Wheaton.
24 hour Hotline: 630-469-5650. TTY: 630-221-8058.

→ 45. Metropolitan Family Services

www.metrofamily.org

Provides child and youth development; counseling; economic stability; employee assistance network; legal aid; mental health; older adult services; parental development; and violence prevention and intervention.

Metropolitan Family Services has a main office in downtown Chicago. For general inquiries call 312-986-4000 or email contactus@metrofamily.org. There is also a DuPage Center at 222 East Willow Avenue in Wheaton. Phone: 630-784-4800.



46. Save Abandoned Babies Foundation

www.saveabandonedbabies.org

Illinois' Safe Haven law was written to provide a safe alternative to abandonment for Illinois parents who feel they cannot cope with a newborn baby. It offers safe havens for newborns.

If you are in this situation, call the crisis line at 888-510-2229 24 hours a day for confidential information.

For information about adoption, contact the Illinois Adoption Registry at 877-323-5299, or visit their website at <http://www.idph.state.il.us/vitalrecords/index.htm>.



47. Illinois-2-1-1

www.211illinois.org

NOT YET AVAILABLE IN OUR AREA*

2-1-1 is a program that provides free and confidential information and referral to individuals who need help with food, housing, employment, health care, counseling and much more.

2-1-1 referral call centers across the nation serve their own local areas. Each call center is individually run and each maintains its own databases of community resources.

Currently, Illinois has a pilot program in three locations that does not include DuPage County. Therefore, there is no call center serving the Woodridge area at the present time.



*However, a similar service is provided by the DuPage Community Resource Information System (2).