

We have been awarded \$15,000 through the Will County CARES Act Local Government Assistance Program. These are federal funds that were available to help with expenses related to COVID. Any additional expenses we underwent related to the COVID pandemic, such as additional cleaning supplies or technology expenses because of the need to work from home were eligible. This was a very helpful and timely grant, and the approval process was quick and efficient.

We had 49 3D print jobs in November, which is a record for us. This is mainly due to the turkey cork buddy that we offered. This was the idea and design of Chris Keefe, one of our Adult and Teen Services librarians. 46 of the print jobs were for the cork buddy. We have come to realize that for most of our patrons, telling them where they can find designs for 3D objects to print is too overwhelming. We are better served and having more success by showing them something specific they can print, and asking them if they would like to request one. We have decided each month we will highlight a specific 3D print item which we will take requests for, in addition to our normal 3D print process.

Library Programs and Services

Children's: Virtual Programs

Family Cooking Night, Movie Munchies, Live, 24
Bear Says Thanks Storytime, Live, 11/4 YouTube, 57
Falling Leaves Storytime, 11/11 YouTube, 23
Pirate Storytime, Live, 18, 11/23; YouTube, 45
Additional Recording Views from Past Programs, 11/1-11/30 YouTube, 232

Take & Make Crafts, 3 Projects, 300
So Very Thankyou Tree, Interactive Display, 76

1000 Books Before Kindergarten, 1

Adult: Virtual Programs

3D Printing: A Whirlwind Tour, 18
Virtual Stress Management, Live, 23
Virtual Book Discussion: *The Bookish Life of Nina Hill*, 8
Autumn Mason Jar Candle Holder Craft YouTube, 60; Take & Make Kits, 69

Teen: Virtual Programs

Pom Pom Bookmark, Take & Make Kits, 20

Virtual Community Outreach:

Citizenship Test Prep Class, 4 sessions, 53
Literacy DuPage ESL Conversation Group, 4 sessions, 20

Services:

E-Resources:
Media on Demand: 3,651
ERead Illinois/Axis 360: 241
Downloadable Magazines (RB Digital): 575
HOOPLA: 592
Kanopy: 292
TumbleBooks: 23
BookFlix: 109
Home Page Views: 19,328
Curbside Pickup: 755 pickups
Book Bundles for Children: 112 bundles

Interlibrary Loans Received: 3,882
 3D Printer Jobs: 49 - average print time: 3:02:18
 Reference Questions: 1,727 in Adult/Teen and 366 in Children's
 Public PC Sessions: 703 in Adult/Teen and 2 in Children's
 Outreach Visits: 5
 Volunteer Hours: 49 for Adult
 Museum Adventure Passes: 8
 Aruba Wireless Total Sessions: 11,048

Displays: **Adult:** SciFi/Fantasy; Saluting Our Veterans; Historical Fiction; Console Games

Children's Department: Kindness Day; "Movember" (mustaches on book covers for men's health); Thankful; Families; Unusual Animals; Native American Heritage

Staff Development and Training

Adult/Teen Services:	George Kalinka Chris Keefe Denise Murray Brenda O'Brien	SWAN Fireside Chat SWAN Fireside Chat Dealing with Difficult Customers During COVID-19 (Pryor seminar) Promoting Your Digital Library During the COVID-19 Pandemic and Beyond (Overdrive webinar) Penguin/Random House Book Buzz SWAN Fireside Chat
Children's Services:	Kelly Girard Elizabeth Burns Patrick Maloney Jenn Shunt	Aspen Discover Training (SWAN) A Discussion of Contemporary Native Children's Literature SWAN Fireside Chat ALSC Virtual Institute-2 day virtual institute: Dive In: Engage, Amplify, Activate Colorado Libraries for Early Learning Literacy: Shaking Up Storytime (webinar) Building a Collection and Library Program that Celebrates Diversity and Inclusion (webinar) Mad About Middle Grades Booklist (webinar)
Circulation Services:	Julie Lombardo	Configure Patron-Facing Features for WorldCat Discovery (OCLC) SWAN Fireside Chat Search Fundamentals in WorldCat Discovery (OCLC)
Technical Services:	Amy Weiss Tess Forbes	SWAN Cataloging Advisory Meeting SWAN Fireside Chat MARC21: An Introduction FirstSearch Overview
Administration:	Pam Dubé	Isolved/TimeForce Demo IPBC Meeting NIHII Meeting SWAN Fireside Chat Village Levy Meeting Village Budget Meeting Rotary Meetings

Library Operations

Circulation for the month of November was 47,537 a 2% decrease from November 2019
 Registered borrowers number 23,500, which is 71.3% of the jurisdictional population.
 People/Door Count for month: Unavailable - obtaining quotes for new people counter