

**Library Director's Report
March 2018**

Information Item #165

We continue to achieve great success with our programs, 70 people attended our special Fairy story time, 85 attended our Jazz program, and 220 attended the Trinity Irish Dancers program. We had over 1,000 people attend our Medieval Fair on April 7th, and one of the most gratifying things about that event was the large number of people attending who were not regular library users.

Patti Naisbitt and I attended a Guerilla Branding program at Naperville Library, which had excellent ideas about how to embed your library in the community and communicate effectively about your library. Many of the ideas will be helpful as we move forward with our strategic planning process. One very important concept we are developing is the idea of the library fostering surprise and delight. Every visit should yield a pleasurable surprise, either large or small.

Many of you know Pam Whitt, our ILL, Volunteer, and Outreach Coordinator. Pam is retiring from the library after 28 years, and she will be sorely missed. Pam is one of the most caring, personable, and hardworking people we have at the library. She does such a variety of tasks; handling our Inter-library loan, coordinating our volunteers, and heading up the homebound delivery program. Pam brings a personal touch to each of those tasks. She knows and cares about every library volunteer, and each of the homebound delivery patrons. I know it is going to be sad for all of those individuals to no longer work with Pam at the library. However, this retirement is well deserved, and Pam is eager to be able to devote more time to her family, travel, and her garden. Pam's last day will be May 1st.

Library Programs and Services

- Children's:**
- Baby Lapsit I, 3 sessions, 66
 - Baby Lapsit II (3 groups), 9 sessions, 157
 - Toddler Time – 2s + adult (3 groups), 9 sessions, 163
 - Storytime – 3 to 5s (3 groups), 12 sessions, 136
 - Drop-in Storytime (2 groups), 3 sessions, 57
 - Spanish Storytime (2 groups), 3 sessions, 35
 - 1000 Books Before Kindergarten – 10
 - Drop-in DIY – Slime, 1 session, 19
 - No School – Lego Club, 1 session, 25
 - No School – Brown Bag Movie, 1 session, 94
 - No School – How to Draw Pokemon, 1 session, 23
 - Lego WeDo, 1 session, 9
 - Picture Books on Film, 1 session, 8
 - Fairy Storytime, 1 session, 70
 - Homeschool Lego Club, 1 session, 37
- Adult:**
- Thomas Serb Art Exhibit
 - Serb Art Reception, 8
 - SSIP Citizenship Prep Classes, 4 sessions, 62
 - Lisle Job Club, 4 sessions, 36
 - Improving Your Lawn, 36
 - Senior Cards & Games, 2 sessions, 30
 - PRC Spanish Language Computer Class, 4 sessions, 16
 - Writing Journey, 8
 - Scrabble, 4
 - Genealogy Research Help, 16
 - Coloring for Adults, 6
 - Trending Tabletop Games, 14
 - Trinity Irish Dancers, 220
 - Spring into Jazz, 85
 - Library Needlers, 6

Darkest Hour Movie, 34
DNA & Genealogy, 18
Community Puzzle, 20
Spool Necklace Craft, 6
Bad Craft Night, 7

Teen: DIY: Paper Spinners, 16
GOATs: Board Games, 9
Pop-up Makerspace, 12
Post-It-Note Activity – “What do you prefer paperback, hardcover, or ebook? (majority of teens have reported liking hardcovers best)

Community Outreach: Kidz Squad K-3 @ ARC, 2 sessions, 34; Kidz Squad 4-6, 32;

Book Discussions: *The Ghost*, by Robert Harris (Crime Readers), 15; *Turpentine Lane*, by Eleanor Lipman, 5; *When the English Fall*, by David Williams, 8

Computer Classes: Windows 10, 2 sessions, 21; Windows 10 Tips & Tricks, 11; Introduction to Microsoft Word, 6; Introduction to Pinterest, 4; What is a Raspberry Pi?, 7; Introduction to Ravelry, 6

Services: Reference Questions: 3,015 in Adult/Teen and 1,021 in Children's
Public PC Sessions: 2,540 in Adult/Teen and 229 in Children's
Interlibrary Loans Received: 3,941
Home Page Views: 32,040
Study Rooms: 646 in Adult/Teen and 26 in Children's
Volunteer Hours: 140 from Adults
Notary Services: 18
Museum Adventure Passes: 19
Tours: 6
Meraki Wireless Unique Users: 2,379

Displays: **Adult/Teen Department:** Hello Spring; Afrofuturism; Irish-American Heritage Month; What's Going On?; Mindfulness and Meditation
Children's: GREEN Books for March; Food; Mice; Rabbits; March Madness; Math; Women's History Month

Staff Development and Training

Additional staff development opportunities are listed below.

Adult:	George Kalinka	To Infinity and Beyond: LACONI Middle Managers Career Development Program
	Brenda O'Brien	Public Libraries and Healthy Communities (webinar)
	Chris Keefe	Webinar: Workplace Harassment Prevention: Managers and Supervisors Edition
		Innovative Technologies and Tech Trends (RAILS webcast)
	Denise Murray	Public Libraries and Healthy Communities (webinar)
	Pam Whitt	SWAN New 19 Migration Q & A (RAILS)
	Meghan Hall	Thinking Outside the Collection Box: How to Serve Genealogists Now (webinar)
	Sarah Marshall	To Infinity and Beyond: LACONI Middle Managers Career Development Program
Children's:	Elizabeth Burns	Booklist Webinar: Spring into Series Nonfiction with These Essential Resources
	Jane Malmberg	Webinar: Workplace Harassment Prevention: Managers and Supervisors Edition
		To Infinity and Beyond: LACONI Middle Managers Career Development Program

LACONI Middle Managers Board Meeting

Circulation:

Julie Lombardo
Aaron Hawkins
Sabrina Kahren
Ana Karun
Elaine McIlhone
Kristen Pierret
Abbey Stetzler

SWAN Circulation Advisory Committee

SWAN Circulation Training Workshop

Collection Services:

Amy Weiss

ATLAS Middle Managers Round Table
Public Library Association Conference in Philadelphia

Admin:

Pam Dubé

SWAN Quarterly Meeting
Guerilla Branding: Making Your Library Indispensable
Rotary

Tonya Alexander
Pat Harwood

HR Roundtable for Libraries
Fred Pryor Online: Workplace Harassment Prevention:
Managers and Supervisor Edition

Matthew Hennessy
Patti Naisbitt

SWAN Technology Users Group Meeting
Guerilla Branding: Making Your Library Indispensable

Library Operations

Circulation for the month of March was 68,061 an 18% increase over March 2017.
Registered borrowers number 25,087 which is 76.1% of the jurisdictional population.
People/Door Count for month: 38,520