

**Library Director's Report
September 2020**

Information Item #88

Our circulation numbers for September are 49,291, which is only a 3% decrease from last September. This is interesting and a little surprising in light of the ongoing COVID situation. E-book numbers are part of this number, but a very significant amount is coming from physical books being checked out of the library. This is helpful data, because the change in how people are using the library makes anecdotal observation even harder to rely on than usual. The actual number of people in the building at any given time is much lower than in the past, clearly due to the COVID-19 situation.

What the circulation numbers tell us is that people are checking out items as much as they were last year, but their usage patterns have changed. They either use our curbside service, or come in the building, get their items, and leave; they do not linger. But the circulation numbers tell us what just looking around the building does not, which is that the community is continuing to use the library regularly and that what we are providing is useful and valued.

We have received our Per Capita Grant check in the amount of \$41,213. This is the entire amount we were due to receive. It's reassuring to see these funds continue to be distributed despite the current financial situation in the state.

Library Programs and Services

Children's: YouTube Storytime Views, 4 new sessions, 434 (total views)
YouTube Craft Views, 2
FACEBOOK LIVE Character Storytimes - 37
 additional views after program, 11
Apple Take and Make, passive, 50
Falling Scavenger Hunt/Fall Coloring Sheets, passive, 50
Snake Take and Make, passive, 200
1000 Books Before Kindergarten-additional, 4

Adult: Virtual Programs
Get Organized for Virtual School, 10
Cake Pops, Adult/Child Class, 43
Make & Take Sushi Candles, 18
"Focus on Nature" Photo Contest (500 photos submitted), 70
Book Discussion: *The Right Sort of Man* by Allison Montclair, 6

Teen: Lizard Bead Keychain - Teen Make & Take, 50

Community Outreach: Citizenship Test Prep Contactless Drive Through, 40; Citizenship Test Prep Class, 3 sessions, 57

Services:

E-Resources:
Media on Demand: 3,925
ERead Illinois/Axis 360: 316
Downloadable Magazines (RB Digital): 594
HOOPLA: 612
Kanopy: 363 plays
TumbleBooks: 65
BookFlix: 86
Home Page Views: 21,200
Curbside Pickup: 162 interactions via Curbside Communicator (lower than usual due to Comcast outages over 1.5 weeks)
 53 book bundles for Children's
Interlibrary Loans Received: 3,415
3D Printer Jobs: 11 - average print time: 2:49:22
Reference Questions: 2,551 in Adult/Teen and 713 in Children's

Public PC Sessions: 1,043 in Adult/Teen and 16 in Children's
 Outreach Visits: 5
 Volunteer Hours: 75.5 for Adult
 Museum Adventure Passes: 22
 Aruba Wireless Total Sessions: 8,375

Displays: **Adult/Teen Department:** Banned Books Week; Classical Music Month; 75th Anniversary of the end of World War II
 Voting, Horror, Magic, Horror Creatures, Ruth Bader Ginsberg (all Teen book displays)

Children's Department: Young Reader's Award Books; Grandparents Day; Fall, Information on Story Times and Take & Makes; Simple Machines; Cooking Around the World; Ruth Bader Ginsburg; Dinosaurs Roar!

Staff Development and Training

Adult/Teen Services:	George Kalinka	Census Drive Up Food Bank (coordinated by Village of Woodridge)
	Chris Keefe	Dealing with Difficult Customers During COVID-19 (Fred Pryor) Business Skills for the Digitally Driven Workforce (Fred Pryor)
	Brenda O'Brien	Sisters in Crime webinar on writing historical fiction Library Journal Fall Day of Dialog
	Korey Flynn	LibraryReads in Conversation: Actively Anti-Racist Readers' Advisory Webinar
	Meghan Hall	Fall Adult Announcements Webinar
Children's Services:	Kelly Girard	Community Engagement Fall Digital Discussion Adaptive Umbrella Workshop-Disability Advocacy Panel of Self-Advocates & Caregivers Access Smithsonian Adaptive Virtual Programming Tip Sharing
	Elizabeth Burns	School Library Journal: Hi-Low: Take Two! Webcast
	Kate Lehman	For the Love of Facts, New Nonfiction for Fall Webinar
	Patrick Maloney	Emotional Well-being during the COVID-19 Pandemic
	Mary Ann Steinhaus	Book Bundles: Curbside Library Services that Delight
Circulation Services:	Julie Lombardo	SWAN Circulation Advisory Committee SWAN Fireside Chat
Technical Services:	Amy Weiss	SWAN Quarterly Meeting SWAN Cataloging Advisory Meeting What is Cataloging Ethics? (RAILS webinar) Technical Services Networking Group Meeting
Administration:	Patti Naisbitt	SWAN Quarterly Meeting AgeStrong, Aging Resources (Webinar) IGA Meeting with Allyson Renell

Library Operations

Circulation for the month of September was 49,291 an 3% decrease from September 2019
 Registered borrowers number 23,928, which is 72.6% of the jurisdictional population.
 People/Door Count for month: Unavailable - people counter devices malfunctioning